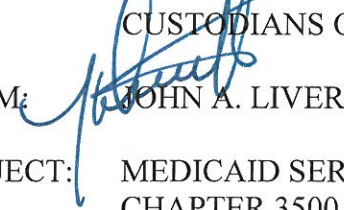


Library

MEDICAID SERVICES MANUAL  
TRANSMITTAL LETTER

August 26, 2008

MEMORANDUM

TO: CUSTODIANS OF MEDICAID SERVICES MANUAL  
FROM:  JOHN A. LIVERATTI, CHIEF OF COMPLIANCE  
SUBJECT: MEDICAID SERVICES MANUAL CHANGES  
CHAPTER 3500 – PERSONAL CARE SERVICES PROGRAM

BACKGROUND AND EXPLANATIONS

Changes are being made to Chapter 3500 – Personal Care Services (PCS) Program. Combining certain services and elimination of exercise as a covered service are implemented as program efficiency measures and are also being incorporated as a budget savings activity. Additionally, other changes are being made for purposes of language clarification.

MATERIAL TRANSMITTED

**MTL 26/08**

CHAPTER 3500 – PERSONAL CARE  
SERVICES (PCS) PROGRAM

MATERIAL SUPERSEDED

**MTL 09/06, 15/08**

CHAPTER 3500 – PERSONAL CARE  
SERVICES (PCS) PROGRAM

Section 3502.13 –

Added “Health Care Provider: For the purposes of this section, a physician, nurse or physician assistant licensed in accordance with state law.

Section 3502.25 –

Added “Overpayment: Any payments made by Medicaid for goods or services provided which are later determined to be excessive, based upon fraudulent claims, or the result of improper billing practices.

Section 3502.29 –

Added “Qualified Caregiver: A Personal Care Attendant (PCA) who is in compliance with all requirements of the section at the time services were provided.

Section 3503.1A.2. –

Added “times allotted may include the following:”

Section 3503.1A.2.a –

Added “below”

Deleted “where”

Section 3503.1A.2.a.1. –

Added “/dressing/grooming which may include”

Deleted “includes”

Added “and assistance with dressing and undressing; assistance with grooming including: combing/brushing of the recipients hair; shaving face, legs or underarms; oral hygiene including care of dentures, fingernail care, and the application of orthotics.

Section 3503.1A.2.a.2 –

Deleted “2. Assistance with dressing and undressing.”

Section 3503.1A.2.a.2 –

Section 3503.1A.2.a.2 –

Deleted “which”

Added “ing”

Deleted “es”

Deleted “includes”

Section 3503.1A.2.a.3 –

Added “, including”

Section 3503.1A.2.a.3 –

Deleted “This includes”

Section 3503.1A.2.a.4 –

Added “, including”

Section 3503.1A.2.a.4 –

Deleted “This includes”

Added “, including”

Deleted “This includes”

Section 3503.1A.2.a.6. –

Section 3503.1A.2.a.6. –

Deleted “6. Assistance with grooming: this includes combing/brushing of the recipients hair; shaving face, legs, or underarms; oral hygiene including care of dentures, fingernail care, and the application of orthotics.”

Added “which” “including”

Deleted “That”

Deleted “This includes”

Added “never” “s”

Deleted “does not”

Section 3503.1A.2.a.8. –  
Deleted “8. Assistance with simple  
physical activity, including taking the  
recipient for a walk or passive, non-  
prescribed range of motion exercises.”

Section 3503.1A.3.a –  
Added “two”

Deleted “four

Section 3503.1A.3.b.4 –  
Added “activities”

Deleted “activity”

Section 3503.1B.3 –  
Added “criminal”

Deleted “FBI” twice

Added “through the Nevada Department of  
Public Safety (DPS)”

Added “in the PCA’s personnel file”

Section 3503.1B.3.b.2 –  
Deleted “FBI”

Section 3503.1B.3.b.3 –  
Added “does not”

Deleted “must”

Added “defined in subsection 3 and”

Section 3503.1B.3.c –  
Deleted “FBI”

Section 3503.1B.4 –  
Added “The annual screening for signs and  
symptoms must address each of the  
following areas of concern and must be  
administered by a qualified health care  
provider. (1) Has had a cough for more than  
3 weeks; (2) Has a cough which is  
productive; (3) Has blood in his sputum; (4)  
Has a fever which is not associated with a  
cold, flu or other apparent illness; (5) Is  
experiencing night sweats; (6) Is  
experiencing unexplained weight loss; or (7)  
Has been in close contact with a person who  
has active tuberculosis. Documentation of  
the annual screening, when required as  
defined herein, and the results must be  
maintained in the PCA’s file.”

Deleted “that”

Deleted “on”

Added “of”

Section 3503.1D.6.e –

Added “e. Billing for the full authorized number of units when they exceed the actual amount of services units provided.”

Section 3503.1D.6.f –

Added “f. Submitting claims for PCS Services provided by an unqualified caregiver.”

Section 3503.1D.6. –

Added “Any PCS or other provider who bills DHCFP for services rendered by a PCA who has not met all the requirements of this chapter at the time services were rendered (including requirements involving TB testing, training, CPR certification, and criminal background checks) is subject to all administrative and corrective sanction and recoupment’s listed in the Medicaid Services Manual, Chapter 3300. Any such action taken against a provider by DHCFP has no bearing on any criminal liability of the provider.

Section 3503.1D.7

Added “7. Overpayments – All Medicaid overpayments are subject to recovery.

Section 3503.12A.2 –

Deleted “,exercise”

Section 3503.2A.2.c –

Added “including, but not limited to verification of service delivery by signing daily service logs, service delivery verification forms, or allowing the PCA to access an Interactive Voice Response (IVR) system to document the PCA was present during authorized hours.”